

allegheny children's initiative

Telehealth what you need to know



Allegheny Children's Initiative uses *Zoom for Healthcare* for telehealth appointments. Zoom for Healthcare is designed to protect your privacy.

Please talk with your Allegheny Children's Initiative staff to determine if telehealth is right for you.

Your staff will be there every step of the way to discuss if telehealth is right for you and your child, answer questions and provide support.

PRIOR TO YOUR FIRST TELEHEALTH APPOINTMENT

You will be asked to electronically sign our "Telehealth Consent Form".



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PREPARING FOR YOUR TELEHEALTH APPOINTMENT

Make sure you have access to a phone or an internetconnected device and can get online in time for your scheduled appointment.



Check that your device is charged or plugged in and that the internet connection is strong.

Find a quiet, private place where you are comfortable and free of interruptions.



ACCESSING YOUR APPOINTMENT

You will need to use a phone or internet-connected device so you can see and hear your staff clearly.



Click on your scheduled link to access your appointment

QUESTIONS? PLEASE TALK WITH YOUR STAFF AT YOUR NEXT SCHEDULED APPOINTMENT.